## STAFFORD HOUSE REFUND POLICY



## LAST UPDATED: 18th JUNE 2020

We want you to be able to book with confidence at Stafford House so we have revised our cancellation policy to allow greater flexibility.

## **Pre Arrival**

Due to uncertain times we would like to ensure students can book with confidence, we have therefore implemented more flexible terms. If new students are unable to travel due to a travel ban, a quarantine restriction or flight cancellation due to the Coronavirus, Stafford House schools will provide the option of a complete refund or credit towards future studies at any of our 6 Stafford House schools in the UK and Canada.

## **Post Arrival**

Once students have arrived at a Stafford House school or started their online programme they will not be eligible for a refund. We may consider credit notes for tuition and accommodation if a student has to postpone their classes due to the impact of COVID-19.

For any questions relating to refunds/cancellations please contact: admissions@staffordhouse.com